



Phone & Videochat
or Face-to-Face

Northern Frontiers Services

**No Long
Waitlist**

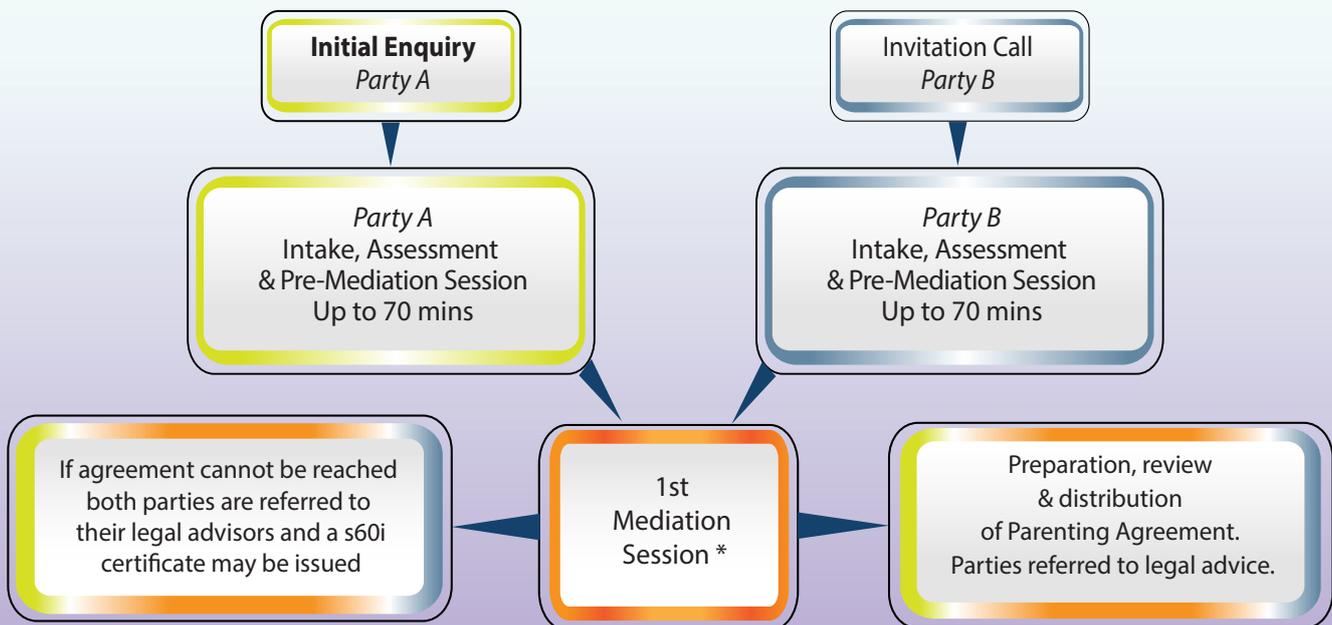
FAMILY LAW MEDIATION *Cairns & Australia-Wide Service*

Family Dispute Resolution (commonly known as family law mediation) is a process designed to assist separated families resolve their parenting and/or property issues with the assistance of an accredited Family Dispute Resolution Practitioner (Mediator). Northern Frontiers Mediation offers an inexpensive process for resolving your family dispute, in a fraction of the time of standard legal court processes. No need to endure long waitlists at government-funded mediation providers, or the inconvenience and discomfort of court.

As a private mediation service Northern Frontiers has streamlined its processes in order to offer prompt, affordable services that are telephone-accessible throughout Australia and overseas (where appropriate). There is no need to take days off work, travel long distances or pay for taxi fares and accommodation, or be forced to sit in the same room as your ex-partner. You can now mediate from the comfort of your chosen location and instead focus on the issues that need to be resolved so you and your family can move forward.

Mediation sessions typically run between 2 – 3hrs (shorter and longer sessions can be arranged, dependent on the issues to be discussed, and by prior arrangement). Unless advised otherwise, we assume that both parties will pay their own costs of mediation.

FAMILY LAW MEDIATION PROCESS



* The number of mediation sessions is dependent on the willingness and ability of both parties to mediate effectively and the number of issues in dispute.

IMPORTANT:

In some circumstances the Mediator may assess your matter as 'Not appropriate for Mediation' and issue a s60i certificate. This may occur at any stage of the mediation process. Because Mediators are bound by strict confidentiality, you are encouraged to direct any questions you may have about the s60i certificate to your legal advisor.



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BENEFITS OF MEDIATION

Comfortable

Meet in a quiet relaxed space (in our offices, or via phone) with a neutral third person who can help you stay focused on the job at hand. No need to give evidence or be cross-examined – just be prepared to listen to each other’s concerns, propose options and work together towards agreement.

Keep control

Mediation assumes families know their children best and are therefore best-placed to make decisions for them. Rather than imposing decisions on you, mediation increases the control you have over resolving your dispute.

Confidential

Mediation takes place in ‘a protected space’. Everything that is said is held in confidence by the Mediator and cannot be used as evidence in any court (some exceptions apply). This means you can speak openly and honestly about your concerns and seek mutual understanding without fear of publicity.

Affordable

Northern Frontiers offers streamlined mediation services and that means big savings for you. We offer prompt, affordable dispute resolution that is phone accessible Australia-wide. The more agreement you reach through mediation means less money and time spent trying to settle your matter through court or other legal means.

Less Confrontational

Mediation focuses on teamwork and respectful communication – so you won’t be pitted against each other. In this way relationships are protected and may be enhanced. It’s okay to ‘get things off your chest’ in a respectful way but it’s not okay to discredit or attack the other party.

Family Dispute Resolution Rates - Pricing

Service Type	Session Type	Session Length	Session Rate
Family Dispute Resolution	Intake, Assessment & Pre-Mediation Session	Up to 70 min	\$195 per person
	Joint Mediation Sessions	2-3 hour sessions	\$145 per person per hour
Child Consultation	An interview session with a Child Consultant can be arranged if applicable	Up to 50mins	\$170 per session

* All mediation sessions incur an additional 30 minute administration fee per party . This covers the cost of documenting and distributing your agreement.



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Frequently Asked Questions

Is my dispute suitable for mediation?

Anything to do with parenting may be listed as an agenda item. This might include: which school the child attends; how the child spends time with each party; extra-curricular activities for the child; religion; cultural celebrations; back-up care providers; living arrangements ... You can discuss your agenda items with the Mediator during your pre-mediation session.

Who can start mediation?

Anyone with an ongoing interest in the care and well-being of a child can initiate family law mediation. This includes parents (regardless of marital status or length of relationship); step-parents; grandparents, other extended family members and significant others.

What if domestic violence is present?

Abusive behaviours may impact a person's ability to mediate safely and effectively. Mediators are trained to assess risk throughout the mediation process and will only proceed if assessed as safe to do so. If, at any time, the Mediator identifies an unacceptable risk, mediation may cease and a S60I certificate may be issued.

Can I have a support person with me?

A support person is welcome to attend pre-mediation sessions however both parties must agree to allow support people to attend the actual mediation. The Mediator is ultimately responsible for participant safety and will therefore assess the risk associated with including support people before agreeing to their inclusion.

Can I have my legal advisor with me during mediation?

Parties must agree before bringing their lawyers to mediation. Lawyer-assisted mediation sessions typically take place in a meeting room determined by the Mediator or a lawyer's office. More time is needed to organise this kind of mediation so please let Northern Frontiers' reception know as early as possible if this is how you wish to proceed.

What is expected of me in mediation?

In mediation you will be asked to:

- Identify the issue/s in dispute – focus on one at a time
- Express your concerns in a respectful manner
- Make proposals as to how the issue/s may be resolved
- Where possible, reach agreement about parenting or a financial issue
- Receive a copy of any agreement reached
- Seek legal advice before during and after mediation
- Sign and date your agreement.

Do I also need a lawyer?

It is recommended, although not required, to seek legal advice before, during and after mediation. A key benefit of this is to ensure your parenting or property agreement is founded in current family law principles i.e. 'in the best interest of the child' and, in relation to property, 'fair and equitable.

Do I need expensive equipment for phone mediation?

No, just access to a phone and a quiet place. Although we also offer audio-visual mediation services (Zoom, Facetime etc) most people simply use their mobile phone or landline. The Mediator will call each party into the session.

What if I am unsure about mediation? Should I still give it a go?

In short, 'Yes'. Even if you manage to reach agreement around some of the issues in dispute it will save you time, money and prolonged stress. You may receive a Partial Agreement and a S60I certificate indicating you have at least attempted mediation and agreed on some issues.

How soon can I start?

As a private practice our waittimes are a lot less than government-funded providers. We can normally begin the mediation process within 2-4 business days! Please advise Reception if your matter is urgent as we can often prioritise.



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